

Appeals Form

Please return the completed Appeals Form by mail to:

Customer Service Operations Manager
Johnson County Wastewater
11811 S. Sunset Drive, Suite 2500
Olathe, KS 66061

You may also fax the Appeals Form to 913-715-8501. Appeals are processed on a case by case basis and you may be required to furnish additional information to support your dispute. The results of your appeal will be mailed within two weeks of receipt of this form.

Appeals must be filed within the same calendar year the bill was issued. JCW requires that customers pay their outstanding wastewater bills during the appeals process. If the appeal is approved, the appropriate adjustment will be applied.

Date: _____ Customer No¹: _____

Name: _____

Service Address: _____

Property Identification No.²: _____

E-mail address: _____

Home phone: _____ Work phone: _____

Reason for Appealing:

Relief Requested:

¹ Customer number is located in the upper right hand corner of your JCW billing statement.

² Property Identification Number can be found on the property owner's tax statement or tax notification. Tax statements and tax notifications are sent to property owners every November. If you cannot locate this number, call the JCW customer service center for assistance at 913-715-8590.