September 2017 Volume 6, Issue 3



Meet the Staff

Front Row: Gwendolyn Green (Occupancy Specialist); Molly Guinto (Occupancy Specialist); Shannon Ausmer (FSS/Occupancy Specialist); Lesia Lewis (Occupancy Specialist); Kimberly Randle (Occupancy Specialist); Adrienne Silvers (Occupancy Specialist)

Back Row: Kimberly Nuessen (Intake Specialist); Racheal Wood (Portability Intake Specialist); Annette Wells (Lead Inspector); Greg Kessell (Inspector); Jerome Franks (Program Supervisor); Laura Bellis (Finance Manager); Jesse Moffle (Deputy Director); David Ward (Director)

Not Pictured: Jerlinda Harris (Receptionist) Marisela Tavio-Dolande (Finance)



ONE Assist

Johnson County ONE Assist is a resource for residents seeking assistance from Johnson County health and human services. Johnson County residents who need services should call 913-715-8989 during regular business hours (8:30am-4:30pm Monday-Friday). Calls are assessed based on the needs of the resident calling and directed to the appropriate agency or department. (Residents currently receiving county services may continue to call the same numbers they have previously used.)

Johnson County Housing Authority's Occupancy Specialists need to be informed. Any time a tenant is given a rent in-

Some of the most requested services include:

<u>Health & Environment</u>: Immunizations; Women, Infant, and Children (WIC); Prenatal/Postpartum Care; Child Care Licensing; and Outreach Nurse Home Visiting Program.

<u>Human Services</u>: Aging Services; Utility Assistance; Food Pantry; and Housing Services.

Mental Health: 24/7 Crisis Services (Mental Health Crisis line 913-268-0156); Case Management; Medication Management; Therapy; and Addiction Services.

<u>Developmental Supports</u>: Determines eligibility for those seeking intellectual and developmental disability (I/DD) services and maintain Johnson County's network of I/DD service providers.

CC: Johnson County Housing

Johnson County Housing Authority's Occupancy Specialists need to be informed. Any time a tenant is given a rent increase notice, renewal notice, or lease violation, the Occupancy Specialist needs to receive a copy. Copies may be sent by mail, fax, or email. Occupancy Specialists cannot help address situations if they are not aware of what is going on. Thank you for your continued cooperation.



12425 W 87th St Pkwy, Suite 200 Lenexa KS 66215 (913) 715-6600 office (913) 715-6630 fax



www.jocogov.org/dept/human-services/housing/housing-authority

Our Mission is......

"Providing essential human services as a safety net, targeting older adults, people with a disability, and low-income families, in order to support independence, dignity, and self sufficiency."

HELPFUL NUMBERS

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David Ward (913) 715-6601

Deputy Director:

Jesse Mofle (913) 715-6602

Program Supervisor:

Jerome Franks (913) 715-6603

Receptionist:

Jerlinda Harris (913) 715-6600

Occupancy Specialists:

 Lesia Lewis
 (913)715-6608

 Molly Guinto
 (913)715-6609

 Kim Randle
 (913)715-6610

 Adrienne Silvers
 (913)715-6611

 Shannon Ausmer
 (913)715-6619

 Gwen Green
 (913)715-6657

Inspectors:

Greg Kessell (913)715-6606 Annette Wells (913)715-6607

Intake Specialists:

Kimberly Nuessen (913)715-6604 Racheal Wood (913)715-6605

Look for our contact page on JoCoGov.org for email addresses

Hoarding

The Mayo Clinic defines hoarding as a persistent difficulty discarding or parting with possessions because of a perceived need to save them. Landlords and housing services continually battle hoarding issues. An abundance of possessions in a single unit may cause issues including structural, infestation, as well as general health and safety. All parties involved must work together to address these issues while keeping in mind, hoarding is a disorder that will not be resolved quickly. It is important to seek professional help when addressing a hoarding issue.

Patti Thun of Organized Environments, LLC is a Professional Organizer specializing in addressing hoarding situations. Her services include residential organizing, assistance with hoarding and chronic disorganization, and relocation to name a few. She can be reached at 913-515-7091 or www.organizedenvironmentskc.com

You can find this and a variety of Personal Assistance services listed online at JoCoGov.org; go to the Human Services Department page, select Publications and Directories, and find the Aging and Accessibility Directory.