

Code of Behavior for the Johnson County Household Hazardous Waste Facility

PATRON CODE OF BEHAVIOR SUMMARY	The purpose of this policy is to describe the situations under which a patron may be asked to leave the premises. The document also contains a Patron Code of Behavior and instructs how this policy is to be made available to the public.
Effective Date:	5-14-2018
POLICY ON DISRUPTIVE PATRON	A patron whose behavior is disruptive to the use of the program services, including the Free Store, paint sale, material drop off or volunteering may be asked to leave the premises. A patron who refuses to leave under these circumstances is trespassing. The staff member in charge shall be responsible for handling the problem in accordance with this policy and may seek assistance from administration or a local law enforcement agency if needed.
Repercussions	Household Hazardous Waste staff is authorized to suspend a patron's privileges in accordance with this policy.
PATRON CODE OF BEHAVIOR	The following Patron Code of Behavior shall be posted in the facility and shall also be available as a hand-out:
Compliance	Failing to comply with these rules and with instructions or requests made by staff with respect to rules is strictly prohibited.
Trespassing	Trespassing on County property is strictly prohibited, including wandering into unauthorized areas, entering anywhere other than the Free Store unaccompanied by an employee, or entering the facility after hours.
Theft	Taking items from any areas other than the Free Store is theft and violators will be prosecuted. The only items that are free are the products on the shelves of the Free Store. Removal of anything else from the premise including from the dumpsters is theft.
Dumpster Diving	Dumpster diving is prohibited. Removal of anything out of the dumpsters is not allowed.
Destruction	Destruction of County property is prohibited, including the failure to report spills to staff, defacing of product shelves by testing products such as spray paint, and dumping material without an appointment.
Unruliness, Abusiveness, Language	Dangerous or disruptive behavior is not allowed. Behavior that is abusive to patrons and/or staff is not allowed. Abusive or obscene language is not allowed.
Smoking	Use of tobacco products is prohibited anywhere on the premise except in designated areas.