Facility Visitation

What You Need to Know

Residents Eligible for Visitors:
- Not currently in isolation (isolation includes 14-day post hospitalization residents)
- Able to be transported outdoors for visitation (facility will do their best to assist mobility impaired, bed bound and residents with cognitive impairment)
- Outdoor weather does not pose risk to resident (i.e. temperature, rain, etc.)

Visitor Criteria:
- Visitors under age 12 years must be in the control of adults who bring them and must also comply with social distancing requirements.
- Pass all screening criteria at entry of facility including: no symptoms of COVID-19 for at least 14 days prior, no high-risk exposures in the past 14 days, and/or no travel to a high-risk location within the past 14 days
- Wear a face mask at all times that cover mouth and nose
- Sign off on their understanding and compliance with the terms of visiting

Scheduling a Visit:
- Visitors must call ahead and schedule, based on facility availability, a time slot for outdoor visitation and will be notified of entry and exit location.
- Only 2 visitors will be allowed during a resident visitation time slot
- All visitors will receive in writing the terms of visiting prior to visitation

Day of Visit Process:
- One entry and one exit point for visitors will be utilized
- All must wear masks covering their mouth and nose for the entire visit
- Symptom Questionnaire will be completed by all visitors which will include COVID-19 symptom screen and temperature measurement
- Hand hygiene must be completed upon entering and exiting facility
- All visitations will take place in facility designated outdoor space only
- Facility staff will accompany all visitors to the designated location and remain in visitation area at all times
- 6-feet distance must be maintained at all times during visit
- Exchange of materials (e.g. gifts, clothing, etc.), must be done through a staff member

*If the outdoor space is unavailable during the scheduled time slot due to factors outside of the facility’s control (i.e. inclement weather), a new time slot will need to be scheduled for visitation*

Regional Task Force for COVID-19 in LTC
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